

# SHINE Multi Academy Trust Bereavement Policy

part of SHINE's suite of 'Take Care' policies

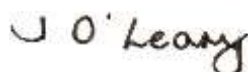


## Management log

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Chair of the board



CEO

## Document history

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V1	February 2020	Helena Brooks	5 March 2020	6 March 2020	To secure a policy which supports SHINE's academies when dealing with bereavement.

## Related policies

Policy	Website link
Confidentiality	<a href="https://www.shine-mat.com/business-and-personnel/">https://www.shine-mat.com/business-and-personnel/</a>
General Data Protection Regulation (GDPR)	<a href="http://www.shine-mat.com/gdpr/">http://www.shine-mat.com/gdpr/</a>
Child protection	Accessible through our academies' local servers or by contacting SHINE

Please note that the version of this document contained at <https://www.shine-mat.com/policies/> is the only version that is maintained.

Any printed copies should therefore be viewed as ‘uncontrolled’ and as such, may not necessarily contain the latest updates and amendments.

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## 1. Equal opportunities statement

1.1 The SHINE Multi Academy Trust (SHINE)<sup>1</sup> is committed to promoting equal opportunities and all stakeholders<sup>2</sup> will receive equal treatment regardless of age, disability, gender reassignment, marital or civil partner status, pregnancy or maternity, race, colour, nationality, ethnic or national origin, religion or belief, sex or sexual orientation (protected characteristics).

## 2. Rationale

2.1 SHINE understands that bereavement is faced by members of our community at different times and that when the loss is of a member of our community – such as a child or staff member, it can be particularly difficult. Pupils need to be supported when they experience family bereavements and other significant losses in the course of their lives while they are at school.

2.2 This policy provides guidelines to be followed after a bereavement. The aim is to be supportive to both pupils and adults, and for staff to have greater confidence and be better equipped to cope when bereavement happens. Every death and the circumstances in which it occurs is different and this policy has been constructed to guide us on how to deal with bereavement professionally, sensitively and compassionately in difficult and upsetting circumstances.

2.3 SHINE is committed to the emotional health and well-being of its staff and pupils. We are dedicated to the continual development of a 'healthy school'. We wish to work towards this in all aspects of school life, and to provide an ethos, environment and curriculum that support and prepare pupils for coping with separation or loss of a loved one, either through death or divorce.

2.4 This policy has been based on practice that has grown over time as across SHINE's academies we have previously experienced bereavements and provides a resource as a working document to support our academies and their communities.

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<sup>1</sup> As at approval of this policy, SHINE supports five academies – Ironville and Codnor Park Primary School, Langold Dyscarr Community School, Ranskill Primary School (and Nursery), Scotholme Primary and Nursery School, and Whitemoor Academy.

<sup>2</sup> SHINE defines stakeholders as anyone who is invested in the welfare and success of SHINE and its pupils, including premises staff, administrators, teachers, support staff, pupils, parents/carers, families, community members, businesses, and elected officials such as school board members, city councillors, and state representatives.

### 3. Following a bereavement:

3.1 SHINE believe that children and adults alike have the right to:

- be given space and time to grieve
- be given support from whichever source is deemed the most appropriate – if possible, of their own choice
- encounter a caring environment in which they feel safe to demonstrate grief without fear of judgement

**We recognise that:**

- grief may not always be apparent to the onlooker, but its invisibility makes it no less real
- differing religions/cultures view death and bereavement from different perspectives and all viewpoints should be taken into consideration and given equal value in the school environment
- the death of a child has huge repercussions beyond the immediate teaching/care team of that child and every effort should be taken to inform and deal sensitively with the far-reaching contacts

### 4. The management of bereavement

4.1 A universally accepted procedure outline will, in itself, not enable everyone to feel comfortable in dealing with the practicalities of death and bereavement. Each bereavement is unique and comes with its own specific challenges; however, it is helpful to have a framework on which to build. One of our main concerns must be the immediate family of the deceased and we state our commitment to any such family who may need practical, emotional and ongoing support.

### 5. Transition

5.1 It is vitally important to ensure that if a child has experienced bereavement that this information is passed on to the relevant persons when they move on to a new class or school.

## 6. Death of a pupil

6.1 SHINE and its academies may be notified in a number of ways. Upon notification of the death of a pupil:

- past experience has shown that if death occurs parents usually let the school know directly and the person answering the phone will put them through to the most senior member of staff on site
- where death occurs in the holidays or at weekends the parents will contact whoever they can – they may have the phone number of a member of staff such as a mid-day supervisor who lives in the community

6.2 In that instance the member of staff who takes the call should immediately contact the most senior leader<sup>3</sup> possible and that person will then assume responsibility for the dissemination of the information.

## 7. Sharing information

7.1 It is important to agree, with the parent, before the school can take on the role of informing concerned parties within, or outside, the community. Evidence from many schools has shown that parents are often happy to have this burden taken away from them, as they have many people unconnected with the school to contact. There can be no definitive list of people to contact and, therefore, it will be different for each child. The senior leader should ensure that all people who are close to the child are told in a sensitive and supportive manner rather than risk them hearing it 'on the grapevine'. The senior leader needs to ensure it does not add to the sorrow by leaving people feeling marginalised.

7.2 The following people should be considered:

- current school staff not in school that day – including therapy staff
- previous school staff who worked closely with the child

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<sup>3</sup> CEO, headteacher, deputy headteacher.

- social work team if applicable
- SEND team
- medical team – the school nurse for example
- taxi driver and escort
- chair of the board and chair of the local governing body
- respite centres if applicable
- other professionals who work with the child – ed psych
- other parents – if children have been informed, the school needs to send a note to parents informing them of the loss, and they may need to support or comfort their children. See [Appendix C](#).

7.3 Some parents may need to be telephoned if their relationship is closer but who may not have been informed by the family.

7.4 The process for telling the other pupils will be decided by the headteacher following consultation with the teaching staff. For example, with different aged pupils there will be different decisions made and the teacher of the class experiencing the loss will usually be the best person to tell the rest of the children in that class. It is important that staff avoid adding worry – for example, if the child died in hospital, we do not want to give children a fear of hospitals. Although the finality of death cannot be diminished, if there are mitigating circumstances that may help - such as that the child was in pain and now is free of pain - this can be used to help alleviate sorrow. Children must be told that, while they may feel sad, they do not have to feel guilty if they go on to have fun and pleasure in their day ahead. They must not feel obliged to assume a burden of grief. Children must be allowed to ask questions at this time or at any point in the following days or weeks. Staff must answer honestly and to the best of their knowledge. See [Appendix A, B](#) and [E](#).

## 8. The funeral

8.1 It is essential to sound out the family's wishes. The family may well welcome involvement of members of the school community but equally, may wish to keep things private.

8.2 The headteacher and/or the deputy headteacher will make arrangements for the school to be represented at the funeral and identify which staff and pupils may want to attend, together with the practicalities of issues such as staff cover and transport. For some schools it is appropriate to close, for others it is not, consequently difficult decisions will sometimes have to be made concerning attendance.

8.3 Headteachers will decide if flowers should be sent and/or a collection made and involve staff and pupils in the decision. Cultural and religious beliefs will be considered and respected.

8.4 If the parents wish to visit the school at any time after the funeral, this will be agreed. Past experience has shown that this can be helpful in their grieving.

## 9. Memory assemblies

9.1 It may be appropriate to hold a memory assembly for the child. Staff need to be able to show pupils that it is perfectly normal to feel upset at the loss of a friend and that helpful rituals, prayers, and remembering can be shared in a manageable way together.

## 10. If a child dies in the school's care

10.1 If a crisis situation occurs whilst a child is in school or out on an educational trip, then the adult with the child - or the teacher in charge - should ensure they follow the first aid policy and off-site visits protocols.

10.2 The school will notify the SHINE and the local safeguarding boards, at the earliest opportunity, and the headteacher will take the responsibility of contacting the parents.

10.3 Any change in circumstance following the first call to parents should be reported to them as soon as possible by the headteacher. **Note:** Staff must not impart shocking or worrying news to a parent if they are travelling in a car alone.

10.4 All press enquiries are to be routed through the CEO, headteacher, chair of the board and SHINE's appointed media team (which may be the local authority).

## 11. Responding to the media

11.1 Some deaths, particularly those in sudden or traumatic circumstances, attract media attention. All staff are advised not to respond to journalists and to refer all enquiries to the CEO and/or headteacher, who will make a considered response after seeking assistance from chair of the board and SHINE's appointed media team (which may be the local authority).

## 12. On-going support

### 12.1 For staff:

12.1.1 Following bereavement, it is only to be expected that some staff will be emotionally affected and would benefit from the provision of some time for reflection. The following support may be helpful:

- a specific room could be allocated e.g. the meeting room - for the duration of a lunchtime to enable staff to meet and share their thoughts over a coffee or tea. It should be emphasised that anything shared on such occasions should be held as confidential and not for public airing
- access to one to one time with a member of staff who is trained in bereavement support
- the Educational Psychology team offer counselling support and staff will be reminded about this service
- availability of information about accessing bereavement support outside of school, eg. CRUSE

### 12.2 For pupils:

12.2.1 Experience in many schools has shown that most pupils can be supported by the staff. For example:

- in most cases, each child will have a favoured member of staff to approach
- the PSHE co-ordinator will ensure that there are suitable books and other materials to help children discuss death and come to terms with loss
- social stories may be one way to help pupils to understand loss

- the Educational Psychology team can offer support to pupils who may need more help

### 12.3 For the family:

12.3.1 Communicate with the family straight away and offer support. Send a letter of condolence from the school.

12.3.2 Give parents and family the opportunity to collect any personal belongings of the person who has died.

12.3.3 The headteacher will support the family by:

- sending a representative to the funeral
- holding a collection/flowers to be sent (as appropriate)
- inviting parents/family to any commemorative events held by the school, both at the time and in subsequent years
- sharing memorial work, for example a remembrance wall or book, then this should be returned to the parents at an appropriate time, and pupils informed where it has gone
- inviting parents to visit the school at any time after the funeral

12.3.4 Parents will be told that they are welcome in the school and will be encouraged to come and visit. Past experience has shown that this can be helpful in their grieving. The first visit to the school is often difficult and will be arranged sensitively in accordance with the parents' wishes. It will then be for the parents to decide if they wish to maintain on going links. Each family will be different, with differing needs. Therefore, the school will always be there to act as a source of support and information.

## 13. The death of a member of staff

13.1 All of the principles and procedures listed above apply to the death of a staff member. For a letter template see [Appendix D.](#)

13.2 In addition to the above, the school will notify SHINE as employer. Where appropriate to the wishes of the staff member's family, the headteacher will seek permission from the CEO and chair of the board to close the school so that all members of staff are able to attend the funeral.

## 14. Responsibilities

14.1 **The designated person** within the school who has overall responsibility for support and liaison in event of a death or traumatic loss is the headteacher. In the event that this person is absent then another senior leader will take responsibility.

14.2 His/her responsibilities are:

- implementing the policy and reflecting on its effectiveness in practice
- using the expertise within the school and sharing the responsibilities
- establishing and co-ordinating links with external agencies
- cross-phase liaison with other primary or secondary school
- accessing and co-ordinating training and support for staff

14.3 **The nominated trustee and governor** with responsibility for bereavement is the: chair of the board and the appointed chair of the local governing body.

14.4 Their responsibilities are:

- to contribute to generating and updating the policy
- to support the headteacher in overseeing the way in which bereavement is managed
- to support the headteacher in overseeing the way in which bereavement is tackled in the curriculum
- to review practice

### 15. Appendix A List of online resources and information

[www.winstonswish.org.uk](http://www.winstonswish.org.uk) A useful website offering practical ideas for helping those bereaved in the family and school community.

[www.chums.info](http://www.chums.info) A bereavement support service for children who have suffered a loss

[www.childbereavement.org.uk](http://www.childbereavement.org.uk) A bereavement support service for children who have suffered a loss

[www.juliesplace.com](http://www.juliesplace.com) A support resource for bereaved siblings

[www.bhf.org.uk/smallcreature](http://www.bhf.org.uk/smallcreature) British Heart Foundation site to help children come to terms with loss using cartoon creatures. An animated film and we have a printed pack to go with it.

[www.bbc.co.uk/.../bereavement/bereavement\\_helpchildren.shtml](http://www.bbc.co.uk/.../bereavement/bereavement_helpchildren.shtml) Information on the way bereavement affects children

<http://www.crusebereavementcare.org.uk> An organisation offering local bereavement support to both adults and children

<http://www.childhoodbereavementnetwork.org.uk/index.htm> Federation of organisations

## 16. Appendix B - Books on bereavement

### Granpa

John Burningham (Puffin, 1998, ISBN 0099-43408-3)

Designed to stimulate discussion rather than to tell a story, the book has a series of scenes of a little girl and her grandad, with comments from each or both of them. At the end, she is shown staring at his empty chair, without comments. The book allows the adult to direct discussion about not only the good things that the child remembers, but also the not so happy memories.

### When dinosaurs die

L & M Brown (Little, Brown, 1996, hb, ISBN 0-316-10197-7)

Charming busy anthropomorphic pictures of dinosaurs illustrate topics and questions and a range of answers about death: Saying Goodbye; Customs and beliefs about death; Why do people die? What does "dead" mean? It is also quite acute psychologically, acknowledging that disbelief, anger, fear, and sadness are common feelings when someone dies. Expensive, but attractive and appealing to children.

### Remembering Grandad

Sheila and Kate Isherwood (Oxford, ISBN 0-19-272368-5)

A girl's grandfather has died and looking back over the happy times they enjoyed together helps her to cope with the loss. Very specific episodes and illustrations give it a life-like feel. Sensible and sound if a little stereotyped in its pictures of family life, it could help children to think about how to remember someone.

### Fred

Posy Simmons (Jonathan Cape, 1987, ISBN 0-2240-2448-5)

When Fred the cat dies, his owners Nick and Sophie attend his funeral and learn about his secret life as a famous singer. The story raises the idea of celebrating a life in a good-humoured and touching way, with entertaining pictures and not much text.

### Grandad, I'll always remember you

De Bode and Broere (Evans / Helping Hands, 1997, ISBN 0237-51755-8)

A picture book about loss and memories, and potentially a good stimulus to talk about a bereavement.

### **Lifetimes**

Beginnings and endings with lifetimes in between – a beautiful way to explain life and death to children

Bryan Mellonie and Robert Ingpen (Belitha Press, 1997, ISBN 1-85561-760-9).

places human life and death firmly in the natural world, and the tone is quietly reflective: "All around us everywhere, beginnings and endings are going on all the time. It may be sad, but it is the way of all things. For plants; for people; and for birds".

### **Badger's parting gifts**

Susan Varley (Collins Picture Lions, pb, 1992)

An old favourite, a charming illustrated book in which a very old and much loved badger dies. The forest animals gather and reminisce about the important part Badger played in their lives, and as time passes memories of Badger make them smile. These memories were different for each of them, including very recognisable things like a favourite recipe or showing someone how to knot a tie - Badger's "parting gifts"

### **We love them**

Martin Waddell (Walker Books, 1990, ISBN 0-7445-7256-8)

Death is seen very much as part of life in this nicely illustrated story of life in the country, which conveys the idea that life goes on and that old creatures give way to young ones. But it is a bit too matter of fact about loss - barely is the old dog dead than the children have found a new one, is there an implicit message that dead pets (and people?) are easily replaced.

### **Grandma's Bill**

Martin Waddell (Macdonald Young Books, pb, ISBN 0- 7500-0307-3)

Bill's grandma is a widow, and he learns about her "other Bill" by looking through her photo album with her. A bit too stereotypically suburban and middle class for general appeal perhaps. Some like its ordinariness, gentleness and factual accuracy, and couldn't fault what it had to say about death and living on in memories and in the family.

### **I'll always love you**

H Wilhelm (Hodder & Stoughton, 1985)

A touching story of the love between a little boy and his dog, who have grown up together. When the dog dies, the boy says that, although he is very sad, it helps that he used to tell the dog "I'll always love you" every night. An opportunity to discuss the importance of telling how you feel. Aimed at 4 to 7-year olds and delightfully illustrated.

### **A birthday present for Daniel**

Juliet Rothman (Prometheus Books, ISBN 1-57392-054-1)

This story of a little girl whose brother has died is intended for children aged 8-12. "A difficult subject handled very well and movingly".

## 17. Appendix C Template of a letter informing parents of the death of a pupil

*Before sending a letter home to parents about the death of a pupil, permission must be gained from the child's parents.*

*The contents of the letter and the distribution list must be agreed by the parents and school.*

<Address>

<Date>

Dear Parents

Your child's class teacher had the sad task of informing the children of the death of <Name>, a pupil in <Year>.

*(<Name> died from an illness called cancer. As you may be aware, many children who have cancer get better but sadly <Name> had been ill for a long time and died peacefully at home yesterday.)*

He/She was a very popular member of the class and will be missed by everyone who knew him/her.

When someone dies it is normal for their friends and family to experience lots of different feelings like sadness, anger and confusion. The children have been told that their teachers are willing to try to answer their questions at school but if there is anything more that you or your child needs to know, please do not hesitate to ring the school office and we would be more than happy to help you.

*(We will be arranging a memorial service in the school in the next few months as a means of celebrating <Name.. 's> life.)*

Yours sincerely

<Name>headteacher

### 18. Appendix D Template of a letter informing parents of the death of a member of staff

<Address>

<Date>

Dear Parents

Your child's class teacher had the sad task of informing the children of the death of <Name> who has been a teacher at this school for a number of years.

Our thoughts are with <Name ..... 's> family at this time and in an effort to try to respond to his/her death in a positive way, all the children have been informed.

When someone dies it is normal for family and friends to experience many different feelings like sadness, anger and confusion, and children are likely to ask questions about the death that need to be answered honestly and factually in terms that they will understand.

The children have been told that their teachers are willing to try and answer their questions at school but if there is anything else you or your child needs to know, please do not hesitate to ring the school office and we will be more than happy to help you.

Yours sincerely

<Name> headteacher

## 19. Appendix E Supporting pupils

The following guidelines are taken from CRUSE bereavement care website. They are general principles and need to be thought about whatever the needs of the child are. Adapt and aid communication as appropriate.

### Loss from a child's perspective

For many children and young people, the death of a parent, caregiver, sibling or grandparent is an experience they are faced with early in life. It is sometimes incorrectly assumed that a child or young person who is bereaved by the death of someone close at a young age will not be greatly affected as they are too young to understand the full implications of death.

This is untrue and unhelpful. Even babies are able to experience loss. A baby cannot cognitively process the implications of the bereavement but that does not mean that they do not feel the loss.

### Accepting the child's experience

Children and young people need to be given the opportunity to grieve as any adult would. Trying to ignore or avert the child's grief is not protective, in fact it can prove to be extremely damaging as the child enters adulthood. Children and young people regardless of their age need to be encouraged to talk about how they are feeling and supported to understand their emotions.

It is also important to remember that children and young people grieve in different ways. Grief is unique and therefore it is not wise to assume that all children and young people will experience the same emotions, enact the same behaviour or respond similarly to other grieving children and young people. A child or young person's grief differs from that of an adult's grief because it alters as they develop.

### Time to grieve

Children and young people often revisit the death and review their emotions and feelings about their bereavement as they move through their stages of development. Children and young people do not have the emotional capacity to focus on their grief for long periods of time and therefore it is not uncommon for grieving children and young people to become distracted by play. This is a protective mechanism which allows the child or young person to be temporarily diverted from the bereavement.

Bereaved children and young people need time to grieve and in order for them to address the bereavement they need to be given the facts regarding the death in language appropriate to their age or level of comprehension. Avoid using metaphors for death such as, “Daddy has gone to sleep”, this will make the child or young person believe that Daddy will come back to them and may constantly ask when he is going to wake up. Similarly, the child or young person might encounter problems with bedtime and not wanting to sleep for fear of not waking up.

### Talking to children

It is understandable that many caregivers are reluctant to talk to the child or young person about the death as they do not want to cause distress or fear. Children and young people who are bereaved need to know that their loved one has died, how they died and where they are now. Failure to be honest with the grieving child or young person means that their grief is not being acknowledged and this can cause problems later on.

If the bereaved child or young person wants to ask questions about death and what dying means, answer them truthfully and if you do not know the answer to a specific question don't be tempted to make the answer up. Assure the child or young person that although you do not know the answer to their question you will find out for them.

### Key points to remember

- babies can experience feelings of loss
- be honest with the bereaved child or young person
- avoid using metaphors for death
- every child and young person's grief is unique
- encourage the child or young person to talk about the death and how they feel
- children and young people may 'revisit' the death and review their feelings about the bereavement as they develop
- use language that is appropriate to the child or young person's age and level of comprehension. <http://www.cruse.org.uk/Children/loss-from-childs-perspective>

## Children's understanding of death

The following information is based on developmental chronology and is taken from CRUSE bereavement care website. It is helpful to consider these developmental levels when thinking about how children with special needs may experience grief.

The nature of a child's understanding of death and bereavement will be different at different stages of development. Although a child's grief is individual, their understanding of the loss of a loved one progresses as they mature. In this section you will find the most common understandings of death by children at certain stages of their development.

Do bear in mind that a child's understanding of death during their development will differ in circumstances where the child may be experiencing educational difficulties.

### Birth to six months

Babies do not cognitively understand the notion of death; however, that does not mean to say that they do not respond to the loss of someone close, or that they don't experience grief. A baby up to six months old experiences feelings of separation and abandonment as part of their bereavement. The bereaved baby is aware that the person is missing, or not there and this can cause the baby to become anxious and fretful. This can be heightened if it is the baby's primary caregiver who has died and the baby is able to identify that the one who is now feeding them, changing them and cuddling them is not the deceased person. Similarly, if it is the baby's mother who is grieving a loss, the baby can pick up on these feelings and experience grief too.

### Six months to two years

At this developmental stage the baby is able to picture their mother or primary caregiver internally if she/he is not present. If it is the primary caregiver who has died the baby will protest at their absence by loud crying and angry tears. It is common for babies to become withdrawn and lose interest in their toys and feeding and they will likely lose interest interacting with others. At the more mature end of this developmental stage bereaved toddlers can be observed actively seeking the deceased person. For instance, if granddad spent much of his time prior to death in his shed the toddler might persistently return to investigate the shed in the hope that they will find him there.

### Two years to five years

During their development between the age of two to five, children do not understand that death is irreversible. For instance, a four-year-old child may be concerned that although nanny was dead, she should have come home by now. This example illustrates how children at this stage do not understand the finality of death and nor do they understand what the term “dead” actually means. It is common for a young child to be told that their aunt has died and still expect to see them alive and well in the immediate future. Children do not understand that life functions have been terminated and will ask questions such as:

“Won’t Uncle Bob be lonely in the ground by himself?”

“Do you think we should put some sandwiches in Grandpa’s coffin in case he gets hungry?”

“What if Nan can’t breathe under all that earth?”

“Will Daddy be hurt if they burn him?”

As the cognitive understanding of children in this age range is limited, they can sometimes demonstrate less of a reaction to the news of the death than might be observed by an older child and might promptly go out to play on hearing the news of the death.

Children aged between two and five years old have difficulty with the abstract concepts surrounding death. For instance, they might be confused as to how one person can be in a grave and also be in heaven at the same time. They will become further confused if they are told that the deceased person is simply sleeping and this in turn could make them fearful of falling asleep or seeing anyone else asleep. They might insist on waiting for the person who has died to wake up or similarly if they have been told that the person who has died has gone on a long journey, they may await their return.

At this age bereaved children can become involved in omnipotence or magical thinking. This refers to the concept that bereaved children believe that their actions, inaction, words, behaviours or thoughts are directly responsible for their loved one’s death. This form of thinking is not exclusive to this particular age group and can be experienced by many bereaved children and young people of older ages. It is essential that you explain to the bereaved child that the death was not in any way their fault or responsibility. The need to reassure the grieving child that nothing they said / didn’t say, did or didn’t do caused the death is paramount.

### Five years to ten years

Children at this developmental stage have acquired a wider understanding of death and what it entails. They begin to realise that death is the end of a person's life, that the person who has died won't return and that life functions have been terminated. By the age of seven the average child accepts that death is an inevitability and that all people including themselves will eventually die.

This understanding can also increase a child's anxieties regarding the imminent deaths of other people who they are close to. Children of this age are broadening their social networks by attending school and are therefore open to receive both information and misinformation from their peers and social circles.

With this in mind it is important that the cause of death, the funeral and burial process and what happens to the deceased person's body are explained in a factual and age appropriate manner to the bereaved child. Children will ask many questions and may want to know intricate details pertaining to the death and decomposition of the body. Again, it is vital that children have such details explained to them clearly so that they understand.

At this developmental stage children can empathise with and show compassion for peers that have been bereaved. Children aged between five and ten often copy the coping mechanisms that they observe in bereaved adults and they may try to disguise their emotions in an attempt to protect the bereaved adult. The bereaved child can sometimes feel that they need permission to show their emotions and talk about their feelings.

The important thing is to let them do this. Avoid remarks such as, "Come on be a big brave girl for mummy" or "Big boys don't cry", such comments however well-meant can make children feel they need to hide their feelings or that what they are feeling is wrong. This can cause complications as the bereaved child develops. <http://www.cruse.org.uk/Children/children-understanding-death#birth>